



GUIDE FOR TEMPORARY PROTECTION AND ASSISTANCE FOR PEOPLE VICTIMS OF THE WAR IN UKRAINE

In view of the state of emergency provoked by the Russian attack on Ukraine, it was considered necessary to disseminate the basic rules and procedures established for international temporary protection against the humanitarian crisis resulting from the mentioned attack, as well as information of interest to help its victims, who were forced to move to Spain or, being previously in our country, are not able to return to their own.

PROTECTED PERSONS IN SPAIN

Citizens of Ukraine who were in Spain until February 24, 2022, who cannot return to Ukraine due to the armed conflict.

Third-country nationals or stateless persons who have legally resided in Ukraine on the basis of a valid residence permit (permanent or other, such as students) issued in accordance with Ukrainian law and cannot return to their country or region of origin under safe conditions.

Citizens of Ukraine who were in Spain without legal documents until February 24, 2022 and who cannot return to Ukraine due to the armed conflict.

Members of their families (excluding citizens without legal documents): (i) spouses or registered partners; (ii) minor children or children of the partner; (iii) other close relatives.

IDENTIFICATION AND REQUEST FOR TEMPORARY PROTECTION

Procedures required for the **IDENTIFICATION AND REQUEST FOR TEMPORARY PROTECTION** of persons displaced from Ukraine will be handled exclusively through the provincial immigration and border brigades of the National Police Corps in Badajoz and Cáceres.

Interested persons must **APPEAR PERSONALLY** to these police stations with their passport, identity card or, if they are missing, any other documents proving the applicant's identity. For persons who are not citizens of Ukraine, they must also provide documents proving their legal residence in Ukraine.





GOBIERNO
DE ESPAÑA

QR CODE



DELEGACIÓN
DEL GOBIERNO
EN EXTREMADURA

Secretaría General

In the case of **CHILDREN UNDER THE AGE OF 18** who are accompanied by an adult, the request is made by the person responsible that should confirm his/her identity and family ties with this minor.

These units will issue a **TEMPORARY PROTECTION DOCUMENT** that will allow the applicant to register for the right for medical care.

After submitting the application, the Ministry of the Interior will issue a decision on the **TEMPORARY PROTECTION PERMIT**, which will include a residence and work permit.

If the applicant does not have documentation confirming the potential condition of the recipient of temporary protection, he must apply to the Consular Office of Ukraine and present his situation.

Contact information is as follows:

BADAJOS

E-mail: badajoz.bped@policia.es

Telephone: **+ 00 34 924 205 494**

Address: **Santiago Ramón y Cajal Avenue, s/n (in front of Castelar Park). Postal Code: 06001. Badajoz.**

CÁCERES

E-mail: caceres.bped@policia.es

Telephone: **+ 00 34 927 626 525**

Address: **Pierre de Coubertain Street, nº 13. Postal Code: 10005. Cáceres.**



GOBIERNO
DE ESPAÑA

QR CODE



DELEGACIÓN
DEL GOBIERNO
EN EXTREMADURA

Secretaría General

HEALTH CARE

To gain ACCESS TO THE MEDICAL CARE SYSTEM, the applicant must have **the TEMPORARY PROTECTION DOCUMENT referred above**, issued by the National Police or obtain a temporary protection order from the Ministry of the Interior.

The mentioned **TEMPORARY PROTECTION DOCUMENT** issued by the National Police must be submitted to the health centers (clinics) or other units authorized for this purpose by the Autonomous Community of Extremadura, which may propose to include the applicant in the national health care system and issue a certificate - a special document certifying the specified condition.

Requests for further information and advice on access to **MEDICAL CARE SYSTEM** for people affected by the conflict in Ukraine will be made through the Ministry of Health and Social Services of the Autonomous Community of Extremadura.

E-mail: tarjeta.sanitaria@salud-juntaex.es

ASSISTANCE AND SOCIAL PROTECTION

Requests for **ASSISTANCE AND SOCIAL PROTECTION** for people affected by the conflict in Ukraine will be submitted through the Ministry of Equality and Cooperation for the Development of the Autonomous Community of Extremadura.

Their contact details are as follows:

AEXCID

E-mail: aexcid@juntaex.es

Telephone: **+ 00 34 924 003 311**

Address: Cárdenas Street nº 11. Postal Code: 06810. Mérida (Badajoz).



GOBIERNO
DE ESPAÑA

QR CODE



DELEGACIÓN
DEL GOBIERNO
EN EXTREMADURA

Secretaría General

SPECIFIC ASSISTANCE INITIATIVES

To ensure that solidarity initiatives are properly targeted by individuals or associations and ensure their effectiveness, if they do not consist of financial contributions or donations to non-profit organizations, it is recommended that they be transmitted through official channels offered by the Autonomous Community of Extremadura and other public or non-governmental institutions that work independently. These measures are placed to ensure the effectiveness and to pursue the goal of the humanitarian spirit and the spirit of support, that is always adapted to the needs of assistance.

E-mail: politica.social@salud-juntaex.es

INQUIRIES BOX TO THE GOVERNMENT DELEGATION IN EXTREMADURA

The Government Delegation in Extremadura has a query mailbox to provide information and contact details of the competent entities to provide care to people affected by the conflict in Ukraine.

E-mail: bz_ucraniaconsultasextremadura@correo.gob.es

PROCEDURE FOR APPROVAL OF UNIVERSITY DEGREES OF UKRAINIAN CITIZENS

Link to information from the Ministry of Universities on applications for recognition of higher degrees made by Ukrainian citizens:

<https://universidades.sede.gob.es/procedimientos/portada/ida/3513/idp/1029>



JUNTA DE EXTREMADURA



Accem

Cruz Roja Española
Extremadura



GOBIERNO
DE ESPAÑA

QR CODE



DELEGACIÓN
DEL GOBIERNO
EN EXTREMADURA

Secretaría General

OTHER IMPORTANT CONTACTS

LINK TO THE INTERIOR MINISTRY

<http://www.interior.gob.es/es/web/servicios-al-ciudadano/ucrania-proteccion-temporal>

LINK TO THE MINISTRY OF INCLUSION AND TO THE TEMPORARY PROTECTION REQUEST PROCEDURE

Cómo solicitar la protección temporal. Ministerio de Inclusión, Seguridad Social y Migraciones (inclusion.gob.es)

ACCEM

First Reception Service: Telephone: **+ 00 34 673 319 846**
Horary: From Monday to Friday: 9 to 23h.
Saturday, Sunday y holidays: 9 to 21h.

RED CROSS Telephone: **+ 00 34 924 478 149**

E-mail: mjesus.llamas@cruzroja.es
g.fernandez@cruzroja.es

EMBASSY OF UKRAINE IN SPAIN

E-mail: emb_es@mfa.gov.ua
Website: <https://spain.mfa.gov.ua/es>

Address: Ronda de Abubilla Street, nº 52. Postal Code: 28043, Madrid (Spain).

Telephone: **+ 00 34 917 48 93 60** **+ 00 34 913 88 71 78**

EMERGENCIAS

Telephone **112**

NATIONAL POLICE

Telephone **091**

CIVIL POLICE

Telephone **062**

VICTIMS OF GENDER VIOLENCE

Telephone **016**